

ACO CASEWORKER CONFERENCE

28TH MARCH 9.30-13.00

Agenda

9.30: Welcome from ACO Chief Executive Donal Watkin

9.40: Meet our sponsor: The OT Practice.

9.45-10.30: Casework in context: Panel Discussion

- Laura Hannon: General Manager, BDA Benevolent Fund
- Shona Fleming: Chief Executive, ScotsCare
- Anna Dearden: General Manager, Chemists Community Fund
- Kemi Animashaun: Financial Support Casework Officer, Vetlife

10.30-11.10: Breakout Session 1

Please choose one of the three rooms to join for the breakout session through the link below

Room 1: Introduction to well-being & self-care for caseworkers.
Sam Chapelle, Assistant Psychologist, Rightsteps

Room 2: Better Outcomes for Beneficiaries with Money Advice Services.

Jayne Bellis, Founding Director, Pennysmart CIC

Room 3: Homelessness: Insights from Frontline Workers.

Rachel Marshall, Policy and Best Practice Manager, Frontline Network

11.10-11.30: Break

11.30-12.10: Breakout Session 2

Please choose one of the three rooms to join for the breakout session through the link below

Room 1: An update on the work of End Furniture Poverty and a preview of some of their latest research.

Claire Donovan, Head of Policy, Research & Campaigns, End Furniture Poverty

Room 2: An overview of current safeguarding trends for charity workers.

Tom Burke, Safeguarding trainer, NCVO

Room 3: Using Citizens Advice data to understand the Cost of Living crisis.

Tom MacInnes, Chief Analyst, Citizens Advice

12.10-12.50: How Occupational Therapy can support caseworkers.

Aaron Robson, Client Relationship Manager, The OT Practice

12.50-13.00: Session feedback and final remarks

[Click here to select your preferences for the breakout sessions](#)

