

Family Fund Business Services

The changing landscape within
the charity sector



Family Fund
Business Services

Why we are here...

- Who we are
- Our impact
- Our expertise
- Our reach

Together, we can help
communities thrive



Family Fund

"I try to focus on paying all my household bills but if something big has to be replaced it becomes more difficult to juggle things to cover the cost. A few weeks ago, my oven and fridge broke around the same time and I had to borrow from family"

"Even small things like replacing a broken bed or fridge are out of reach"

"We skip meals regularly. It's not a choice, it's survival"



Challenges facing the sector...

Cost-of-living crisis

Cuts and changes to LA
and social housing funding

Covid-19

Changes in
government

Changes to the benefit
system

Stricter requirements
of funders

Energy crisis

Changes in
beneficiary needs

Reduction in
donations



Interconnectedness between Housing, Local Government and Charity

- Damp and mould
- No-fault evictions
- Cuts to discretionary welfare
- Lack of safe and affordable homes
- Digital divide



Collaborating, to tackle
life's challenges



A partner to the sector...



12 years

**serving UK
communities**



15 million

**Generated or our
parent charity,
Family Fund**



4 million

**Essential items
received by
households in need.**

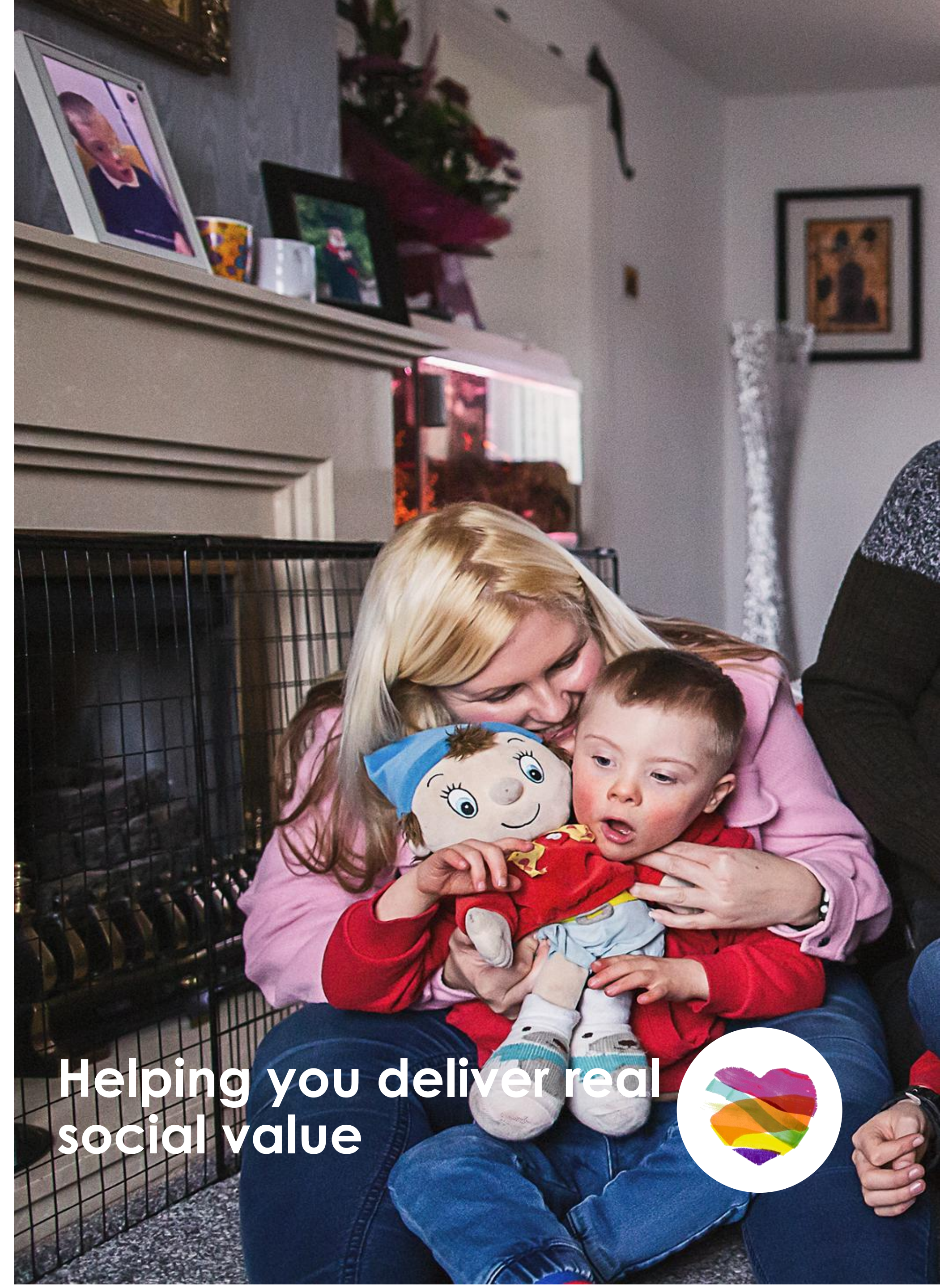
NewstrAid & FFBS

Full circle moment, having met at the ACO conference 2024.

“Government support for individuals has become increasingly difficult to apply for”

“It’s also made it even more important that the support we offer can be flexible to the ever-changing needs of beneficiaries and impactful.”

“That shift from us doing everything to giving them some control back, is a huge win plus the wait times for goods is considerably lower!”



Helping you deliver real
social value





What stood out about FFBS was the all-in-one service. The fixed price model, inclusive of delivery installation and recycling gives us cost clarity and consistency. For us, one of the biggest benefits is that the beneficiaries are now more in control. They deal directly with the supplier for delivery, which supports their dignity and removes a layer of stress for all involved. That shift from us doing everything to giving them some control back, is a huge win plus the wait times for goods is considerably lower!



Welfare Manager, NewstrAid



Thank you/questions



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Family Fund
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